

Welcome to Williams Bros Rx Express

Thank you for registering to become a new patient at WB Rx Express! Our goal is to improve patient lives daily.

NEXT STEPS

Download the RxLocal App:

In our app you can message with the pharmacy, request refills, track your shipment, and view information about medications.

Please follow this link: [How to Register for the RxLocal App](#)



Request a Refill:

Log into the app, choose the option to refill your prescriptions, and follow the instructions: [How to Request a Refill in the RxLocal App](#)

Profile Review:

Please review your medication profile! **If medications are missing from your profile, please contact your prescriber and have them send us a new prescription.**

Send prescriptions to:
WB Rx Express
1998 State Street
Washington IN, 47501

Phone: 812-642-1044
Toll Free Phone: (833) 391-0126
Fax: (855) 899-3925
NCPDP: 1570971
Hours: 8am-8pm EST

PAYMENT OPTIONS

1. When we receive your prescription refill request, a technician will call to set up initial payment. We accept Visa, MasterCard, Discover, American Express, and HSA/Flex spending cards.
If you prefer to pay via a payment link, please let us know when we call. You'll receive notifications from WB Rx Express via email, Rx Local Messages, and text with a secure payment link for your copay(s).
2. **Standard shipping is free!** Your prescription may take up to 10 business days to arrive after your refill request. You'll receive a tracking notification via the app or text once your order ships.

SERVICES OFFERED

- 1 Automatic refill program:** Prescriptions are refilled and shipped every 90 days without having to contact the pharmacy.
- 2 Medication synchronization:** receive all eligible medications at the same time every 90 days.
- 3 Compliance packaging:** presorted prescription packets labeled with day and time.
- 4 Quarterly medication review:** all medications reviewed every 90 days by our pharmacy staff.
- 5 Financial assistance:** helping you enroll for co-pay cards and savings cards for eligible brand medications.
- 6 Eco-friendly packaging:** our ice gel packs can be used to help plants grow.

CONTACT INFORMATION

- Please save the WB Rx Express local number: 812-642-1044 and toll-free number: 833-391-0126 in your phone to know when the WB Rx Express pharmacy team is contacting you about your prescription. You can also send us text messages at: (812) 642-7909.
- You may receive a notification that includes a secure link with specific health information about your prescriptions from our pharmacy team. To view this message, open the link, enter your last name, and date of birth. Once the link is opened, you may also securely respond back to our team with any questions and concerns.

LIMITATIONS OF MAIL ORDER

- Please use your local pharmacy for non-maintenance medications.
- Refill orders can only be processed 10 days prior to your next refill.
- Our pharmacy does not dispense Schedule II substances.



If you have any questions, please call us at: (833) 391-0126.

We look forward to serving you!

Regards,

WB Rx Express Team